

Summary of Changes to the Code and Home Builder good practice Guidance with effect from 1 June 2019

Following a full consultation during 2016, the Code was reviewed which resulted in a fourth edition of the Code Scheme and the Home Builder good practice Guidance (“the Guidance”) which affects the interpretation. The fourth edition came into effect for Reservations signed on or after 1st April 2017.

Since then, there have been some minor revisions to the provision of the Independent Dispute Resolution Scheme along with the joining of Checkmate as a supporting Home Warranty Provider.

While neither the Code Scheme nor the Guidance are affected by these changes, the Code Scheme and Guidance have been amended to reflect these changes and a summary of these are provided below.

Summary of changes

| Code Section | Comment |
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| Introduction | Clarification has been provided that while the Fourth Edition of the Consumer Code applies to all Reservations signed on or after 1 April 2017, it will apply Checkmate.uk.com from 1 June 2019. This is signified by way of an * |
| Scope of the Code | Clarification has been provided that while the Fourth Edition of the Consumer Code applies to all Reservations signed on or after 1 April 2017, it will apply Checkmate.uk.com from 1 June 2019. This is signified by way of an * |
| Introduction to the Independent Dispute Resolution Scheme | <p>The section that provides an introduction to the Code’s Independent Dispute Resolution Scheme has been revised in several places. The amendments are:</p> <ul style="list-style-type: none"> • Section 4.1: The removal of the registration fee for home buyers to bring a complaint. • Section 4.3. An increase in the fee that is paid by the home builder (please note this is always subject to annual review). • Amendment to section 4.7. The previous section referred to the fact the Adjudicator may reimburse the home buyer’s registration fee. This has been removed in its entirety and the previous section 4.8 now becomes section 4.7 |
| Logos | Checkmate’s logo has been added to the document. Other logos have been updated. |